



QUALITY POLICY

Baseline Group operates a Quality Management System in accordance with ISO 9001, including aspects specific to the provision of security, medical and rescue personnel and supporting services to the mining, construction, energy and marine industry.

We are committed to:

- Develop and improve the Quality Management System
- Continually improve the effectiveness of the Quality Management System
- The enhancement of client satisfaction

The management has a continuing commitment to:

- Ensure that client needs and expectations are determined and fulfilled
- Communicate the importance of meeting client needs and relevant statutory and regulatory requirements
- Establish the Quality Policy and its objectives
- Ensure that the Management Reviews set and review the quality objectives, and reports on the Internal Audit results as a means of monitoring and measuring the processes and the effectiveness of the Quality Management System
- Develop personnel skills and competencies to meet the challenges of H&S, Environmental and Corporate Governance controls
- Set measurable business objectives and targets

We commit to constantly monitor our quality performance and implement improvements when appropriate.

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